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CITY OF  
WOLVERHAMPTON  
COUNCIL

# Scrutiny Board Meeting

Tuesday, 16 April 2024

Dear Councillor

## SCRUTINY BOARD - TUESDAY, 16TH APRIL, 2024

I am now able to enclose the Performance and Budget Presentation – Quarter 3, which will be presented at this evening's Scrutiny Board. This supplements the report already circulated.

Agenda No	Item
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5	<b><u>Performance and Budget Monitoring - Quarter 3 (Pages 3 - 12)</u></b>
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[To consider the Performance and Budget Monitoring Report – Quarter 3, which was received by Cabinet on Wednesday, 20 March 2024].

If you have any queries about this meeting, please contact the Scrutiny Team:

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# Performance and Budget Monitoring 2023-2024 Quarter 3

Scrutiny Board  
16 April 2024

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Agenda Item No: 5

Presenters:

**David Pattison**  
Chief Operating Officer

**Alison Shannon**  
Deputy Director of Finance

**James Amphlett**  
Head of Data and Analytics

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## Recommendations for action or decision

The Scrutiny Board is recommended to:

1. Consider the Performance and Budget Monitoring 2023-2024, Quarter 3 Report, which was received by Cabinet on 20 March 2024

# Purpose and Background

## Quarter 3 2023-2024 – Scrutiny Board – David Pattison

- Budget, Performance and Risk considered together – focusing on how Our City Our Plan is delivered, alongside the Council’s latest financial position and looking at strategic risk.
- As Board is aware these reports come on a quarterly basis – identifying areas of good performance alongside areas of challenge
- The report has, as usual, been to Cabinet first (in March 2024)
- This co-ordinated approach Budget, Performance and Risk is seen as best practice
- This presentation is broken down in Budget, Performance and Risk

## Quarter 3 Budget Performance - Alison Shannon

- Overall projected to be within budget for 2023-2024
- However, reporting a number pressures mainly in relation to increased demand and inflation
  - Temporary accommodation and housing subsidy grant
  - Home to School transport
  - Waste Services / recycling
  - Children and Young People in Care
- We built in significant growth within Adults – which is currently projected to be sufficient to cover in year costs
- The 2024-2025 budget approved by Full Council in February 2024, incorporated growth to support the other projected pressures going forward.

## 2023/2024 Performance Framework – James Amphlett

Key principles:

- All indicators are published in plan and do not change throughout the year unless there are exceptional circumstances
- Indicators are classified by system/council – to make clear where we as a council have less direct overall control on performance
- Reporting will be on a quarterly basis, and reference targets, historical data and benchmarking wherever data is available
- Reporting on a quarterly basis will continue to be alongside financial performance and the strategic risk register, to Cabinet and Scrutiny Board.

## Performance Summary

- Of the 53 indicators within the Our City Our Plan performance framework, at the end of Q3 2023/24, 29 had seen improved or sustained strong performance, 11 had seen decreased performance and 13 were still pending an update within the financial year.

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Supporting our most vulnerable residents remains an area of strength for the Authority, with many examples of strong performance across social care performance indicators. This includes, placement stability for our children and young people in care which remains a key area of strength, significantly improved performance of Education, Health & Care Plans issues within 20 weeks over the year to date and an increase in performance in terms of reablement, with 83.8% of residents aged 65 or over remaining at home 91 days after discharge from hospital.

- Other areas of strong performance include an increase in the take up of the NHS 40-74 year old health checks, short term business survival rates and 16 and 17 year old NEETS



## Performance Summary

- Areas of continued challenges includes claimant count rates and long term business survival rates.
- Through using performance data and intelligence analysis, new strategies have been created in these areas to support improved outcomes for residents that include a robust set of key performance indicators that will allow the Council to effectively understand the success of interventions.

A number of these KPI's will be included in 2024/25's Our City Our Plan performance framework to ensure greater transparency and understanding.

## Risk – Summary – David Pattison

- The Council's Strategic Risk Register continues to be approved by Cabinet and reported to Audit and Risk Committee on a regular basis. (reported to Audit and Risk Committee on 4 March 2024).

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The approach taken by the Risk Register is one that is seen as good practice, namely proactively recognising and addressing the risks. Positively referred to by Grant Thornton in their Annual Audit Report in January 2024

- The report outlines any changes to the Risk Register
- Internal Audit reports are focused on the strategic risks to provide confidence on the risk – Audit and Risk Committee calls in a risk at each meeting to have a detailed consideration of the particular risk.
- The four Housing related risks were covered at the meeting in March 2024

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